



User manual

Doc. 28/01/2026



**Dear customer, we are thrilled to have you join
Bicicapace's family!**

Each of our bicycles has been designed and realized to offer you a professional tool in your everyday life! This user manual explains the features of your bike but do not hesitate to contact us or ask the authorized dealer for any further information.

Enjoy your ride!



CLASSIC STANDARD / E-VERSION



CLASSIC SPORT



JUSTLONG STANDARD / E-VERSION



JUSTLONG SPORT



PELICAN STANDARD / E-VERSION



PELICAN SPORT



CLASSICONA STANDARD / E-VERSION

Contents

1. Introduction	
2. EC Declaration of Conformity CE	
3. Getting started and safety check	
4. Behaviour in road traffic	
5. Saddle	
6. Stem and handlebar	
7. Pelican headset instruction	
8. Brakes	
9. Gear	
10. Chain / Belt-drive	
11. Drive unit and battery (Shimano and Bosch)	
12. Wheels and tires	
13. Stand	
14. Lock	
15. Lights	
16. Transport of goods and people	
17. Weight indications	
18. Transport of children	
19. Disposal and transportation	
20. Care instructions	
21. Inspections	
22. General terms of warranty	
23. Intended use of your E-Bicicapace	
24. Legal requirements for participation in traffic on public roads	
25. Tightening torques	
26. Maintenance plan	
27. Bicicapace's passport	
28. Handover documentation for customer and dealer	

1. INTRODUCTION

Congratulations!

With the purchase of a Bicicapace bike you have made the right purchase decision and you got a high-quality product which will offer a lot of pleasure in everyday life.

Technically and functionally up to date, it is carefully manufactured using the highest quality materials and components.

An excellent design and excellent value for money distinguishes this E-bike.

For a trouble free, pleasurable riding experience with your bike, please read this manual carefully.

Everything you need to know in terms of technical specifications, operation, maintenance and care, has been carefully compiled in this manual. Please also note the additional information in the instructions separately supplied with some of the components.

Pay particular attention to sections in bold which are additionally marked with "Caution" symbol. The most important information is again summarised.

It should be observed to avoid possible accidents and danger to your life and limb.

Furthermore, in case you need any further information or advice, please contact us writing an email to info@bicicapace.com, or contact an authorised Bicicapace retailer.

Bicicapace bikes have been equipped with a bell, a complete lighting system with quality marks for the head light and the tail light, with 2 sets of brakes independently mounted on the front and rear wheel.

Please note! When you buy an E-Bicicapace the additional electric motor support is limited to max. 25 km/h, and thus complies with the statutory requirements for EPAC vehicles (Electrically Pedal Assist Cycles). Meaning you do not need a liability insurance, license plate nor a driving license. Moreover, it is not mandatory to wear a helmet, even though we strongly recommend to wear one for your own safety.

2. EC Declaration of Conformity CE

The Manufacturer:

Bicicapace Srl
Piazza Cinque Giornate 1
20129, Milan. Italy
tel. +39 2 39560791
info@bicicapace.com
www.bicicapace.com

Hereby confirms for the products:

non electric Bicicapace bicycles models Classic, Sport, Justlong, Justlong Sport, Pelican, Pelican Sport, Classicona and the pedelec E-Bicicapace bicycles models E-Classic, E-Justlong, E-Pelican, E-Classicona:

Conformity with all applicable directives from the European Machinery directive: 2006/42/EC.

The machine also conforms to all the directives from the Electromagnetic Compatibility directive: 2014/30/UE.

In addition, the following harmonised European Standards apply: the EN 15194 standard for bicycles with electric pedal support (EPAC's) and the EN-ISO 4210 standard for city and touring bicycles in which the technical safety requirements and test methods are being described.

3. Getting started and safety check of your Bicicapace

Although your bike or e-bike has been subject to a final check on the assembly line as well as by your local Bicicapace dealer, the transport and time may have caused changes in its functionality.

Therefore, prior to your first ride and occasionally thereafter, you should consider to check following points:

- Make yourself intensely familiar with the bicycle and eventually with the functioning of its electric motor support, before the first ride in public traffic.
- Setting of the saddle and the handlebars.
- Function of the brakes.
- Air pressure and the depth of the thread pattern of the tyres.
- Proper operation of the lighting system.
- Tightness of the bolts and nuts of the wheels.
- Minimum insertion of the seat post.

Caution! Do not start when you identify deficiencies in one of these points. While riding a defective bicycle this can cause serious accidents and endanger your life. If in doubt, please contact your dealer.

Caution! Your bike suffers wear and tear in everyday riding through extreme weather and road bumps. Through constant dynamic loads different parts of the bike experience different material fatigue and wear. Therefore, it is recommended to inspect your bicycle on a regular basis and look for wear of parts and changes in scratches or cracks, or the discolouring of parts. These could possibly indicate damage of the part. Needless to say, that damaged parts must be repaired or replaced.

Please note! Following the Maintenance plan in section 26, you best bring your bicycle to your Bicicapace dealer for inspection, service, maintenance and repair.

Please note! Make sure to only use original Bicicapace spare parts. In case you are not sure whether to use certain spare parts or not, please always contact your official dealer.

4. Behaviour in road traffic

Thanks to the electric auxiliary propulsion you reach high speeds and accelerate faster and easier than you are used to with a regular bike. Therefore, you should intensively familiarise yourself with your bicycle only on a traffic-calmed road before you go in public traffic. During riding on the road, you should follow these tips:

- Though it is not compulsory, we strongly recommend to always wear a helmet during riding.
- Make yourself familiar with the traffic rules and stick to the rules.
- Be ready to brake at any time and expect misconduct of others.
- Ride defensively and be considerate to other road users.
- Always keep your bicycle in a perfect condition.
- Use your bike only in accordance with its intended purpose (see section 23. Intended use).
- Don't use a mobile phone nor a headset while riding.
- Be sure to observe the maximum total weight (section 17).
- Have your E-bike checked according to the recommended service intervals by authorised Bicicapace dealers.

5. Saddle



Bicicapace uses saddles that guarantee high comfort for everyday use. Optimal adjustment of the saddle allows you not to feel any **uncomfort**. Setting the bike to suit your needs requires experience, suitable tools and manual skills.

All adjustments should therefore be made by a **specialist mechanic**.

As guideline, the right position of the saddle is when your knee creates a 175° angle, in the maximum extension, during the ride.

Do not use the bike if the seatpost is set over the indicated **mark**. This mark has to not be visible, otherwise the tube may be broken! Bicicapace recommend to not cut the seatpost and to tighten the collar to the torque stated (section 25).



6. Stem and handlebar



Bicicapace uses adjustable stems for your own needs. During the adjustment you have to decide the inclination that offers you maximum comfort while riding.

After changes in inclination of the stem is important to remember to rotate the handlebar to make levers and grips suit with the new position.

After the changes in the handlebar position, verify that the cables length suits with the new configuration, to avoid any danger while using the brakes.

Bad setting of handlebar could make you lose control of your bike while riding. Any adjustment should therefore be made by a specialist mechanic. For indications on torque, refer to the appropriate section (section 25).



7. Pelican headset instruction



With alloy key n.8 loosen the central alloy screw by maximum 2 full turns. **!WARNING!** if you loosen it too much, the cone will no longer grip on the expander.

Hold the cap + TL-FC33 together using a wrench and **tighten** back the alloy screw.

Tighten the CNC cap using the **Shimano tool TL-FC33** until there is no more play on the steering wheel.

The alloy screw brings the cone closer to the expander, which widens inside the fork tube, and prevents the CNC cap from becoming loose.



8. Brakes

Your Bicicapace bike is being equipped with high-quality hydraulic disc brakes. Bicicapace's brakes guarantee an high braking power, even exerting slight pressure. While braking the burden shifts forward, leaving weight from the back. Sudden front brakes could flip or fall down the bike, we recommend to use always both brakes simultaneously to stop the ride.

Don't press the lever while the wheel is disassembled: brake pads could touch each other compromising brakes function or assembly. We recommend to contact the authorized dealer in case of difficulty in using or unusual noises of the braking system to control every detail.

Brakes are one of the most crucial part of the bike. Any negligence in maintenance can lead to accidents.

Don't press the brake lever when the bike is laying on the side or upside down. It could create air bubbles which can make brakes stop working. Pay attention not to put lubricants, detergents or greases on the discs. It makes brakes stop working.

Brakes' liquid spillage can make brakes stop working. If cables seem damaged go immediately to the authorized dealer to check the problem.



Please note! New brake pads must be run-in in order to achieve their best deceleration values. By braking at least 30 times from approximately 30 km/h to complete standstill the brake pads will achieve their maximum brake power.

We suggest to have a brakes' coupon within a month since the purchase date, because they need few time to settle.

Wet pavement, presence of gravel or other residue could need longer brake time and can make the rider lose the control of the bike. For more extensive information on the brakes system refer to the Shimano's manual.

HYDRAULIC BRAKES:

https://si.shimano.com/en/um/8VR0A/8VR0A_names_of_parts-merge

9. Gear

Bicicapace uses Shimano Nexus 8v and Shimano Nexus 5v, high quality gear that help you in carrying heavy burden during your daily ups and downs.

This kind of gear requires to shift while you are not pedalling.

In Shimano Nexus, up or down shifting is completed when you heard the sound of mechanism.

Contact the authorized dealer for any adjustment of the gear, it is a complex process that has to be made by a professional! You can find more detailed specs about the gear on the manufacturer's manual:

SHIMANO NEXUS 8:

<https://si.shimano.com/en/pdfs/um/3FJ0A/UM-3FJ0A-003-ENG.pdf>

SHIMANO NEXUS 5:

<https://si.shimano.com/en/pdfs/um/3FJ0A/UM-3FJ0A-003-ENG.pdf>



10. Chain / Belt-drive

The wear of the chain can be accelerated by the way of riding the bike. It's important to **lubricate** the chain on regular basis, especially after rainy days.

Firstly remove dust or soil residues using a rag, then lubricate using exclusively products provided by you local dealer. The service life of the chain could last also **1000 km**. Please often check the level of wear and change the chain frequently.

It's important to check on regular basis the **tension** of the chain, if it's not tensioned enough, please contact the authorized dealer.

Loose tension or bad assembly can damage the chain. Ask only the authorized dealer for maintenance of the chain. Please refer to the manufacturer's manual, if your model has carbon belt:

GATES:

<https://www.gatescarbondrive.com/~media/files/gcd/gates-tech-manual-en>

11. Drive unit and battery (Shimano and Bosch)

Bicicapace's e-bikes use Shimano and Bosch drive units. Read carefully manufacturer's manual before getting on an e-bike.

Remember to check all the information about battery and charger.

The manuals are available for download at the following links:

BOSCH:

(to download Bosch eBike manuals, open the link below and select your product)

<https://help.bosch-ebike.com/en/help-center/manuals>

SHIMANO EP6:

<https://si.shimano.com/en/um/7K70A>

SHIMANO EP8:

<https://si.shimano.com/en/pdfs/um/7HC0B/UM-7HC0B-000-ENG.pdf>

SHIMANO E6100:

<https://si.shimano.com/en/pdfs/um/78N0B/UM-78N0B-001-ENG.pdf>

At low temperatures e-bike autonomy could be shorter. It's a normal phenomenon that can be solved returning to high temperatures. During winter days, we suggest to charge the battery in a warm environment, to have longer autonomy. In cold weather we suggest to plan shorter trips or ride with a lower level of assistance.

Charge the battery away from kids, wet environment or flammable material, far from sources of heat. Do not ship batteries by yourself. Batteries are considered dangerous goods and can ignite during transport.

Please contact the authorized dealer for any question, doubt or problem with the electrical system. Lack of specific know-how can lead to accidents. In case of problems, **remove the battery** before any other action, then contact the authorized dealer. Use always the official charger for your battery. In case of electrical failure, battery must not be charged and must stop being used.

12. Wheels and tires

Cargo bikes are subject to high stresses.

After the first 300 km, we suggest to check the wheels by the authorized dealer, and possibly centring them. After that, check wheels on regular basis.

Tires have to be inflated to the recommended pressure recommended to have the best performance. The manufacturer indicates on the tire the recommended pressure (in bar and PSI). **Always check tires' pressure.**

Bike carrying high loads have to be inflated more than empty ones.

Read the following guidelines:

	light load	heavy load
Big Apple	2.5 bar	4 bar
Big Ben Plus	2.5 bar	4 bar
Pick-up	2.5 bar	4.5 bar

Big Ben Plus and Pick-up tires uses an anti-puncture technology. Contact the authorized dealer for suggestion about fixing punctures, or find specific literature about.

Make sure the rims are always rounded. Occasionally, pull up the bike and spin the wheel to see if there are contacts with the frame or fenders. In case of strange noise or frictions, contact the authorized dealer to centre it.

Using not perfectly rounded rims can lead to accidents!

Regularly check the **tension of spokes**: loose wheels could bend leading to accidents!

Bicapace mounts air chambers with italian valves (or Regina valves). Before inflating, may need to push you the plug to make some air get out and work better.



13. Stand

Bicicapace uses double leg stand to keep your bicycle standing.

On Classic, Sport and Pelican models the standard stand is the Ursus stand, which has to be frequently ingreased (where legs rotate), to work better and last longer.

To avoid stressing the frame, you need to lift the bike to open the Ursus stand especially if you carry weight on the rear rack. Contact your bike mechanic in case it gets harder to open and close the stand.

On Justlong, Justlong Sport and Classicona models we have developped a dedicated stand. On Pelican models you can buy the special stand as an optional.

It's mandatory when you move Justlong, Classicona or Pelican models that **both legs of the stand grip the floor when the bike is put in a parking position.**

Do not sit on the saddle and do not move before the stand has been closed.

If not, it can break or bend or the rider could get hurt.

Justlong steel stand seems harder than plastic ones. It is, but we still recommend not to do what mentioned above.

On Justlong models that use a mid-stand lock, you need to remember to unlock the stand before moving the bike, the stand may otherwise bend or break.

14. Lock

Bicicapace uses ABUS lock.

Lock completely blocks the wheel on Classic, Classicona and Pelican models.

We mount a midstand lock on the Justlong model.

Make sure you unlock the wheel before starting riding.

In any case riding locked wheels could lead to accidents.

We suggest to combine this lock to a high end U-lock or a chain to have the best performance during long stops or in risky zones.

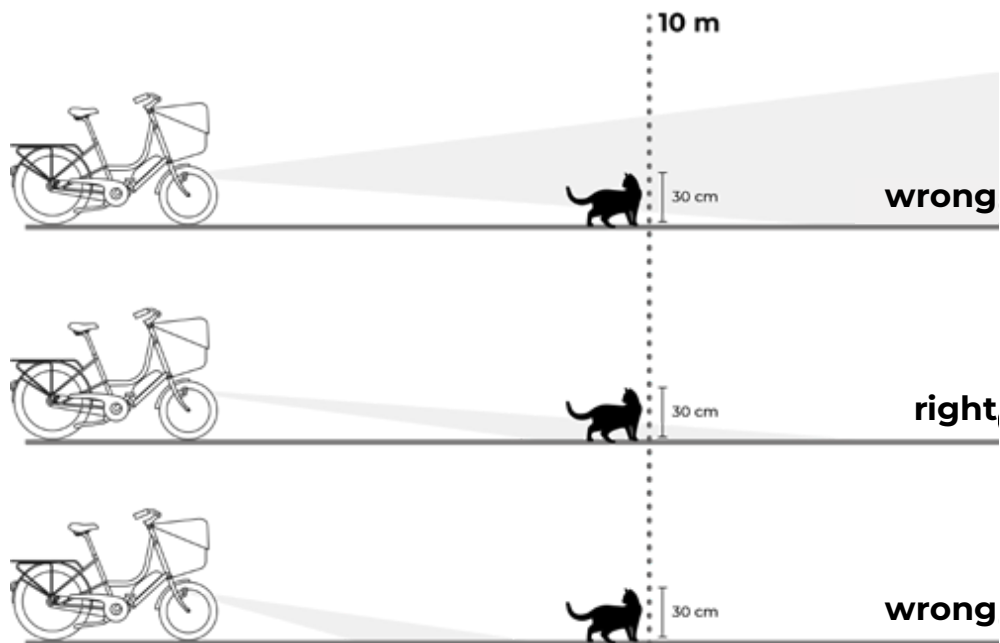
Refer to ABUS manual for specific information about ABUS technology and how to use guide.

In Bicicapace pedelec models with EP6 Plus or Bosch motors, the battery key is the same as the lock. Make sure to keep safe the key code provided, to get a new one in case of lost.

15. Lights

Bicicapace mounts Busch + Müller or Axa lights depending from the model. Refer to the manufacturer's website for information about lights. Do not use Bicicapace with **not working** lights. It can lead to dangerous accidents!

We suggest to keep the centre of the light zone **10 meters** ahead from your bike. Ask the authorized dealer for any adjustment.



16. Transport of goods and people

Bicicapace offers professional utility bikes for everyday use.
Our goal is to offer high functionality and a very comfortable ride.

Maximum weights recommended are intended to be carried by a person with good riding skills.

We recommend to remember not to carry burden over the wheelbase of the bike and always to **balance the weight of all loads as a whole** (front load, rider load, rear load).

Loads have to be secured to the rack or flatbed carefully to avoid dangerous imbalance for sudden movements.

Avoid to carry burden or kids out of the wheelbase (both in the front and back) of the bike to have higher stability and riding comfortably.

Longtail bikes have better stability and guarantee a higher load capacity considering both the rider weight and the load carried.

We recommend to keep the ratio between the load carried and the weight of the rider between 0 and 1. Exceeding this ratio, you will need to reduce speed to maintain the same level of security and control.

The so called **“total weight”** has to be intended as “rider weight” + “bike weight” + “baggage weight” + “passenger weight”.

NOTE: Volumes of Pelican and Justlong models use fiberglass rode components. It's important to always wear gloves to handle them.

Maximum recommended load:

Frontal Bag Integrated	15 kg
Frontal Flatbed	25 kg
Rear Rack	25 kg
Rear Rack Heavy Duty	35 kg
Justlong Integrated Rear Rack	70 kg
Flatbed Panel for Rear Rack Heavy Duty	35 kg
Flatbed Panel for Justlong Rear Rack	70 kg
Flatbed Panel for Pelican	65 kg

* These weight indications are strictly related to each item, they may vary depending on total weight distribution.

17. Weight indications

Model	Total Weight	Bike Weight	Max. Rider Weight	Max. Rear Load	Front opt. Weight	Max. Front Load
Classic	145 kg	19.9 kg	100 kg	35 kg. (HDR)	PVC 4.1 Cord 4.5 Flatbed 3.1	15 kg bag 25 kg rack
E-Classic	150 kg	25.6 kg	100 kg	35 kg. (HDR)	PVC 4.1 Cord 4.5 Flatbed 3.1	15 kg bag 25 kg rack
Classicona	155 kg	21.7 kg	100 kg	35 kg. (HDR)	PVC 4.1 Cord 4.5 Flatbed 3.1	15 kg bag 25 kg rack
E-Classicona	177 kg	28.6 kg	100 kg	35 kg. (HDR)	PVC 4.1 Cord 4.5 Flatbed 3.1	15 kg bag 25 kg rack
Justlong	184 kg	22.6 kg	100 kg	70 kg (tail)	PVC 4.1 Cord 4.5 Flatbed 3.1	15 kg bag 25 kg rack
E-Justlong	190 kg	29.9-32	100 kg	70 kg (tail)	PVC 4.1 Cord 4.5 Flatbed 3.1	15 kg bag 25 kg rack
Pelican	177 kg	20.9 kg	100 kg	25 kg	Board 2 Volume 7.4	50 kg
E-Pelican	185 kg	27.9-28.2	100 kg	25 kg	Board 2 Volume 7.4	50 kg
E-Pelican S	190 kg	27.9-28.2	100 kg	35 kg. (HDR)	Board 2 Volume 7.4	50 kg
E-Pelican SL	190 kg	32 kg	100 kg	35 kg. (HDR)	Board 2 Volume 7.4	50 kg

Model	Total Weight	Bike Weight	Max. Rider Weight	Max. Rear Load	Front opt. Weight	Max. Front Load
Sport	176 kg	18.3 kg	100 kg	35 kg. (HDR)	Flatbed 3.1	25 kg rack
Justlong Sport	179 kg	23.5 kg	100 kg	70 kg (tail)	Flatbed 3.1	25 kg rack
Pelican Sport	179 kg	20.1 kg	100 kg	25 kg	Soft board 2.3	50 kg

18. Transport of children

Bicicapace offers different solutions to carry kids thanks to special accessories. Deciding to buy a model over another one has to depend on some factors:

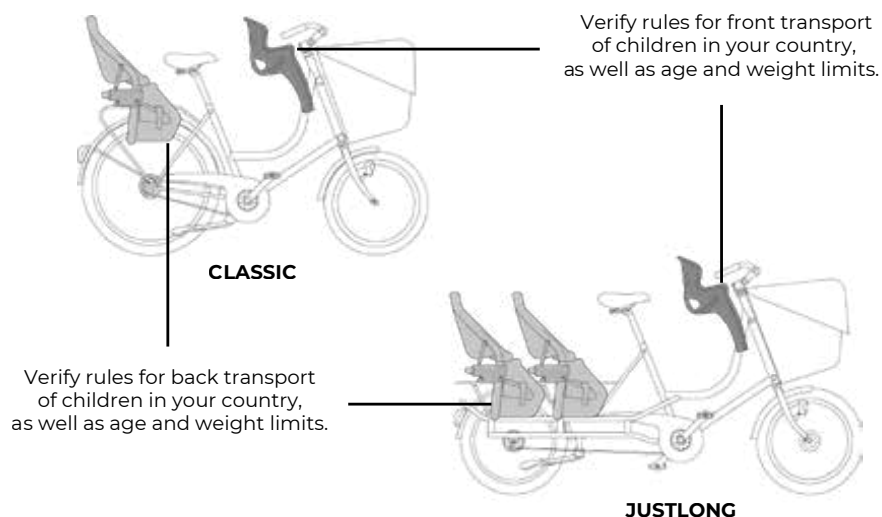
- traffic rules of the country you are going to use the bike
- number of children you need to carry and corresponding weights
- rain accessories and appropriate seats for the children age

Using the Rain Cover on the Jusltong model, **we recommend to open the whole structure, not only the side shields**, to let the children seat inside the Child Pack. Please, contact your retailer if you have any questions or problems.

Using the Child Pack on the Justlong, the Mini Child Pack on Classicona, Classic or Pelican models, please be make sure that the **foot protection** has been mounted.

Before starting pedalling, **check** this list:

- Are the basket and seats correctly secured?
- Is the kid in secure position to avoid falls or slips?
- Are you following weight indications?
- Is the kid wearing the helmet?
- Are spokes protected from anything could get in?
- Is the tire pressure correct?
- Is the weight within the maximum allowed?
- Are the lights freely illuminating?



19. Disposal and transportation

Disposal

All electronic components, such as motor, display, battery and charger are to be returned to an environmentally friendly recycling.

These parts should not be considered household waste or abandoned into the environment.



According to the European Directive 2012/19/EU, defective or no longer usable electrical equipment must be collected separately and returned to an environmentally friendly recycling. The same goes for batteries according to Regulation (EU) 2023/1542. Please return broken or defective batteries to an authorised Bicicapace retailer.

Environmental tips:

Tires and inner tubes are not domestic garbage and have to be brought to the local landfill to be recycled.

Transportation

By **train**: check transportation rules before getting in, including possible booking dispositions. By **plane**: electric bikes are not allowed to be carried on planes, because lithium batteries are classified as dangerous goods.

Only the battery is considered to be hazardous and subject to the Dangerous Goods Legislation requirements during transport or shipping by third parties (agents, air transportation or mail). Please refer to battery's supplier manuals for indications. The transport of all other parts of your Bicicapace bicycle is not particularly limited.

By **car**: take into consideration the whole volume before carrying. Immobilize the bike before using the car. Bikes not secured properly can be dangerous for people or other goods inside the car. Before transport remove the battery. Moving bikes without wheels could damage the brakes, check them if you have to do this operation.

20. Care instructions

A bike purchased from the authorized dealer is completely mounted and ready to ride.

It's necessary to have **periodical maintenance** and cleaning in order to make components last longer.

Before maintenance or cleaning up, be sure the battery has been removed to avoid danger. Do not use pressure washer or steam cleaning system at close range. Water can penetrate into seals leading to damage for bearings. Do not use detergents or chain oil on brake's seal or disc. It can lead to accidents.

During caring and cleaning up make sure to protect the environment. To do that we recommend to use biodegradable product. Do not throw used cleaners down the drain.

Make sure you have both sufficient technical knowledge and right tools for any kind of intervention on the bike.

Store the bike in a dry and ventilated environment, covering it with a towel.

Not using bike for long time could lead wheels to lose pressure, check it before using.

Charge the battery of the stored bike at 60% every 3 months of storage.

Go to the authorized dealer to have a general check-up or ask him for specific problems you notice on the bike.

Go to the authorized dealer in case of strange noises difficulty in riding or controlling the bike, problems with a specific accessory, or anything strange comparing to the purchase situation.

FRONT BAG

Please, make sure to open and close the front bag correctly, to avoid premature wear on the velcro straps. To open the front bag, you need to pull the front part of the bag towards you before lifting the lid. To close the front bag, you need to keep the front part towards you before securing it to the velcro strap.

RAIN COVER on Justlong models

Please, make sure that the Rain Cover is properly mounted by your Bicicapace dealer. Also you need to be sure that the long strap always remains well secure along the cover. Please make sure that the safety clip is tied to the tail and not to the seat tube.

21. Inspections and wear

The bicycle should be inspected regularly.

After 300 km or at the latest 3 months from the purchasing date, bring the bike to the authorized dealer for the first inspection.

After first inspection, go check the bike on regular basis.

We recommend after 500 - 1,000 km. or within 1 year after purchase to carry out the first inspection. Any further inspections should be carried out after every 2 to 3,000 km. or at least once a year.

We attach a table with info and deadlines intended for cyclists who ride 20/40 km per week (Maintenance plan). Riding for many kilometers on dirty roads or in humid and rainy climate zones, it's necessary to check the bike more frequently. We recommend to always **ride your bike carefully** to make the bike last longer. Avoid holes and steps in the streets at high speed.

The rate of wear depends on how the bike is used and cared for. High mileage, heavy loads, riding in rain, dirt or on salted winter roads all accelerate wear. Bikes that are often parked outdoors are also exposed to weathering and will need more frequent checks.

Please note! Inspections should be made by authorised Bicicapace dealers.

!Caution! In case inspections are not carried out or executed unprofessionally, this may significantly impair the functions of your bike or e-bike or may even lead to severe accidents.

Any bicycle is subjected to **wear** and **high stress**.

Different materials and components have diverse reactions according to usage. After the service life, a component could suddenly fail, causing accidents to the rider and passengers.

Any type of cracking, surface irregularity or discoloration in high stress areas indicates that the component is reaching the end of its service life.

Therefore, all following components should be regularly checked and if necessary, replaced immediately:

1. **Brake discs and pads** are put under stress during each braking operation and wear as a consequence. Therefore, they must be periodically inspected and if necessary, be replaced immediately. A grinding, metal-on-metal noise when braking means the pads are worn down to their backing plate. Stop riding and contact your dealer immediately.

2. **Tyre and inner tubes** are subject to function-related wear and should be checked regularly. Regularly check the air pressure and tread depth. The air pressure should always be at the manufacturer's recommended operating pressure, which is printed on the tyre sidewall. In case the tread profile of the tyre is no longer deep enough or the tyre has cracked sidewalls, it should be replaced.

3. **Rims and spokes** are stressed while braking or riding over obstacles. Regularly check the concentricity of the rim and the spoke tension. If the wheel has radial or axial play, this should be readjusted immediately. In the event of spoke breakage, the broken spoke should be immediately replaced and the wheel has to be centred.
4. **Chain, sprocket, chain wheels** wear out normally. Regular cleaning and lubrication of these components will extend their service life substantially. They should, however, in case they are worn be replaced.
5. **Shifting cables and brake hoses** must be maintained regularly and replaced if necessary. Especially in the case if the e-bike is often parked outdoor and exposed to the weather.
6. **Hydraulic oils and lubricants** change over time and lose their effectiveness. Therefore, all lubrication points are to be regularly cleaned and re-greased in order to minimise the wear.
7. **Paintwork** requires regular care. Check all paintwork for damage and rectify the damage. Brake and shifter cables can rub the painted surface of the frame. Protect those spots with a transparent foil.
8. **Belt drive (Gates Carbon Drive)**, where fitted, is a wear part, although it lasts much longer than a chain. Clean it with water only and never apply oil or grease, which attracts dirt. If it squeaks, use a silicone-based product only. Never kink, twist or knot the belt, as this can cause it to break. Have your dealer check the belt and its tension at every inspection and replace it when necessary.
9. **Battery** capacity decreases naturally with age and number of charge cycles. A gradual reduction in range is normal ageing and not a defect. Regularly check the battery casing and contacts for damage. A damaged battery must not be used or charged (see section 11).
10. **Bearings and seals** in the headset, hubs, bottom bracket and pedals are constantly in motion and exposed to water and dirt. They must be cleaned and serviced regularly and replaced if play, roughness or noise develops.
11. **Contact and accessory parts** such as handlebar grips, saddle cover, pedal surfaces, stand feet, elastic luggage straps and the velcro straps of the front bag also wear with use. Check them regularly and replace them when worn. Worn stand feet can cause a loaded bike to slip when parked.

Please note! Replacing parts due to normal wear is not covered by the warranty (see section 22). Failure to observe the inspection intervals or the assembly instructions in this manual may void the warranty.

!Caution! When replacing wear parts or safety-relevant parts, only use original Bicicapace spare parts or parts approved by Bicicapace.

22. General terms of warranty

Bicicapace bicycles are sold by authorized dealers who understand the specific assembly and service needs for our products. This warranty only covers bicycles and bicycle components purchased through an authorized Bicicapace dealer.

Damage caused by rough treatment, wear, incorrect use, inadequate maintenance or anything else beyond Bicicapace's direct control will not be covered by the warranty.

As soon as the product arrives, the Dealer is due to check the product and the accessories to verify them in order to communicate any irregularities or defects. Please, notice that shipping has only a standard EU insurance that in case of shipping loss refunds the product not according to its value but to its weight. Bicicapace will ask for insurance quotation on request.

Bicicapace warranties against defects in materials and workmanship apply to the original retail purchaser ("Dealer") of Bicicapace bicycle from the Date of Purchase according to the following terms:

THREE YEARS: Frame, Fork.

TWO YEARS: Bicicapace accessories.

Any other original part or component shall be covered by the stated warranty of the original manufacturer for that part or component.

Wear parts are not covered by warranty. (see section Inspection)

This warranty is limited to the repair or replacement of a defective part at the Manufacturer's discretion and is the sole remedy of this warranty.

Therefore, Bicicapace will replace or repair any parts during the warranty period.

Any part that is replaced pursuant to this warranty will be replaced by parts of the same or similar design, however Bicicapace reserves the right to replace defective parts with other parts of different design manufactured by or on behalf of Bicicapace, that will not reduce the function of the original part.

This warranty applies only to the original retail purchaser and is non-transferable.

The Consumer shall demonstrate reasonable care and use, and follow preventive maintenance, storage, and lubrication schedules as required by use, climate, and other pertinent factors. Should a product defect become known, the Consumer should stop riding the bicycle and transport the bike or part(s) to and from an authorized Bicicapace dealer for warranty repair (within the applicable warranty period). The transport of the bike or any bike part to the Dealer is the Consumer's responsibility.

These General Terms and all other Agreements are governed by Italian law.

The applicability of the Vienna Sales Convention is excluded. Any dispute arising from or relating to these General Terms must be submitted to the competent court in Milan, Italy.

23. Intended use of your own Bicapace

Your Bicapace is designed according to structural requirements for a particular purpose. Thus, the usage is limited to specific areas. Your bicycle is designed based on the construction and equipment for use on public roads, normal paved roads. It is equipped in accordance with the Italian Road Traffic Regulations. And therefore, it is allowed to ride on public roads. In order to keep your bike always running and roadworthy, regular reviews and inspections are required or necessary repairs should be made immediately.

Bicapace is not liable in case the bicycle is used against its originally intended purpose nor for damages resulting from a breach of important instructions in this manual.

This is particularly true in case of damage caused by overloading or off-road riding or by the improper repair of defects.

The same applies to non-compliance with the maintenance, operation and maintenance requirements described in this manual.

24. Legal requirements for participation in traffic on public roads

To participate in public transport, the Bicapace bike has been be equipped according to the requirements of the Italian Road Traffic Regulations.

Your bicycle has a bright sounding bell, two independently functioning brakes and a complete lighting system with a head light and a tail light.

In case the bicycle will be ridden or purchased in another country than Italy, familiarise yourself with its national road traffic regulations.

25. Tightening torques

COMPONENT	SCREW CONNECTION	TORQUE
Brake lever	fixing screw	5-6 Nm
Freewheel hub	cogset guard	29-49 Nm
Rack	fixing screw	8-10 Nm
Hydraulic brakes	fixing screw hydraulic brakes	*
Crankset	cranckbolts	35 Nm
	chainring bolts	8-11 Nm
Hub	axle nuts in gear hubs Shimano	30-45 Nm
	axle nuts in gear hubs Nuvinci/Enviolo	35 Nm
Pedals	Screwing pedals in the opposite side coul lead to break the pedals themselves!	30 Nm
Stand	fixing screw	12-14 Nm
Rear derailleur	fixing screw	8-10 Nm
	tension clamping screw	4-6 Nm
	jockey pulley pin	3-4 Nm
Shifter	Shimano shift lever	4-6 Nm
	twist shifter	1-2 Nm
Seatpost	fixing screw on the seat tube	12-15 Nm
Mudguard	fixing screws on the frame front/rear	9-12 Nm
Stem	handlebar screws	12-14 Nm
	shaft clamping screws	14-16 Nm
	inclination screw	14-16 Nm
Bag	to frame screws	8-10 Nm
	bag screws	8-10 Nm
Flatbed	flatbed screws	8-10 Nm

26. Maintenance plan

COMPONENT	ACTION	BEFORE EVERY RIDE	MONTHLY	YEARLY
Lighting	check fixing screws for secure seating		♦	
	check lights working	♦		
Brakes	check lever stroke and pad thickness		♦	
	verificare brake strenght	♦		
Brake cables	check wear		♦	
Rims	check if crooked		♦	
	check spokes tension		♦	
	check axle nuts		♦	
Tires	check pressure	♦		
	check tread thickness			♦
	check possible holes	♦		
Chain	check and lubricate		♦	
	check wear and change			♦
Crankset	check if crooked			♦
	check crankset wear			♦
Carter	check it's secured		♦	
Handlebar/Stem	visual check		♦	
	check tightening		♦	
Screwed handlebar grips	check tightening		♦	
Headset bearing	check handling			♦
Disc brakes	check possible noises			♦
Hubs	check bearing play, lubricate			♦
Pedals	check bearing play, lubricate			♦
Belt transmission	check wear, change			♦
Seat tightening	check	♦		
Seatpost	check it's secured	♦		
	check if crooked			♦
Shifter	clean, lubricate		♦	
Screws and nuts	check		♦	
Valves	check tightness		♦	

27. Bicicapace's passport

Model:

Color:

Transmission:

Frame number:

Battery number:

Key number:

Purchase date:

Purchase city:

Authorized dealer's stamp:

Authorized dealer sign:



We invite you to use the passport to keep track of any control on your bike by the authorized dealer. Warranties (refer to "General terms of warranty") will be considered just in case bicycle would have been controlled by a Bicicapace's authorize dealer.

INSPECTION N°1: <i>at the latest 400 km or three months after purchase.</i>	Substituted or repaired parts :
order number: date: ##### authorized dealer stamp:	

INSPECTION N°2: <i>at the latest 2000 km or a year after purchase.</i>	Substituted or repaired parts :
order number: date: ##### authorized dealer stamp:	

INSPECTION N°3: <i>at the latest 4000 km or two years after purchase.</i>	Substituted or repaired parts :
order number: date: ##### authorized dealer stamp:	

INSPECTION N°4: <i>at the latest 6000 km or three years after purchase.</i>	Substituted or repaired parts :
order number: date: ##### authorized dealer stamp:	

INSPECTION N°5: <i>at the latest 8000 km or four years after purchase.</i>	Substituted or repaired parts :
order number: date:	
..... authorized dealer stamp:	

INSPECTION N°6: <i>at the latest 10000 km or five years after purchase.</i>	Substituted or repaired parts :
order number: date:	
..... authorized dealer stamp:	

INSPECTION N°7: <i>at the latest 12000 km or six years after purchase.</i>	Substituted or repaired parts :
order number: date:	
..... authorized dealer stamp:	

INSPECTION N°8: <i>at the latest 14000 km or seven years after purchase.</i>	Substituted or repaired parts :
order number: date:	
..... authorized dealer stamp:	

INSPECTION N°9: <i>at the latest 16000 km or eight years after purchase.</i>	Substituted or repaired parts :
order number: date: authorized dealer stamp:	

Handover documentation for customer and dealer

Dear dealer,

Please go through the following handover protocol with the customer and ask them to confirm this with their signature. Keep a copy of the handover protocol for your records.

- ◆ Handover of the invoice to the customer, invoice needs to include the purchase date, exact E-bike description incl. frame size, frame number, display number and battery number(s).
- ◆ Customer has been informed about the use of all the accessories mounted on the bike
- ◆ Adjust the seat height to the customer. Explain adjustment to the ideal seat height.
- ◆ Adjust handlebars, brake and shift levers to the customer. Customer has been made aware of the controls for the electric drive system and gear.
- ◆ Customer has received all manuals that are supplied along with the E-Bike.
- ◆ Customer has been informed about the intended use.
- ◆ Customer has been informed about the maximum permitted overall night.
- ◆ Customer took a test drive and has been advised to cautiously get used to the brakes away from traffic.

Customer signature

Authorized dealer signature

Date

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